

Friday, December 10, 2004

Mr. Ron Nebel
160 Park Street
Auburn, KY 42206

As an customer of a small ISP, a small business which is the "heart of America," I believe that granting of petition 04-405 would force us to close our doors, force the owners to layoff all of us.

We are a loyal customer who chooses our provider because they are available to assist us with personalized customer service, something the large phone companies cannot provide.

There is a large segment of the population that would like to deal "locally" and are even willing to pay extra for quality care. We do not like dealing with the large phone companies and many of us have disdain for them.

If this forbearance is granted, you guarantee the demise of small ISPs, CLECs, etc and you ensure that communications services rates will increase once the LECs have achieved monopoly status. It is only a matter of time.

Besides that, as a tax paying, voting American, I believe that monopolies are anti-American. It is time to take a firm stand against this political manipulation being attempted by the large telecommunications providers.

Sincerely,

Ron Nebel